



# standard technical supply LLC

(A part of the Standard Group of companies)

Head Office - Dubai, UAE

Dear Stakeholders – Clients, Suppliers, Well-wishers

March 2020

As the COVID-19 outbreak continues to affect the global community we want to assure you that, as a company that sells Pumps, Motors and Compressors, the Standard Group is prepared to meet the new challenges that we face.

We are continually monitoring and responding to the situation while we ensure the health and safety of our employees, suppliers and clients.

The management of Standard Group are fully involved in this crisis management situation to determine our company policies as well as work to implement infection measures across all our departments and offices in the UAE. We are trying to ensure business continuity in terms of operations, in full compliance with guidelines that are constantly being issued by the WHO and local UAE government authorities.

Our Office staff are constantly practicing Social distancing, regular and often hand washing, sanitizing of equipment and workplace touch points, as well as providing masks to our staff and gloves to those who may need them. We have reduced working hours for most of our staff while implementing Work from Home (WFH) for our Sales and Purchase staff on alternate days. This always ensures open channels of communication for our clients and suppliers.

Our workshops and stores also have strict guidelines with respect to 'visitors' during this crisis and they need to follow the same strict guidelines as our Workshop and Stores staff which is social distancing, wearing masks, and check for Covid-19 symptoms continuously by Stores and Workshop managers. Washing hands for 20 seconds with soap is also strictly implemented in the Workshop and Stores.

We aim to minimize any potential disruption to both our and your operations. We are constantly working on effective plans to deal with this outbreak.

We thank you for your continued partnership and assure you that the health and safety of our employees, clients and suppliers are our priority.

Sincerely

Jabir Rasheed – Chairman / CEO

Standard Group of Companies – UAE

Web: [www.pumpsuae.com](http://www.pumpsuae.com)

